

Mariel Claire McSherry

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EDUCATION:

Arizona State University (ASU) | August 2015-Dec 2019

- Bachelors of Science: Computer Science
- Minors: Spanish Language, Italian Language

Project Management Institute | March 2025

- Project Management Professional (PMP) Certificate of Training Completion

Northern Arizona University (NAU) | June 2021 – Jan 2023

- Master's of Arts: Professional Writing (MA)
- Graduate Certificate: Educational Technology

University of Arizona (U of A) | Aug 2013 – Dec 2018

- Bachelor's of Arts: Creative Writing, Poetry Emphasis (BA)
- Minor: Journalism
- Undergraduate Certificates:
 - Professional and Technical Writing
 - Teaching English as a Foreign Language

SUMMARY

Technical writer with 7 years of full-time experience managing and driving complex publications in hybrid and fully remote international environments. Extensive experience working closely with engineers and product managers to organize and drive product development in open-pit and underground mining safety software and hardware production, manufacturing simulation CAD software production, and cybersecurity software production. Has managed up to 60 documentation projects in multiple subject areas with asynchronous deadlines. Proven track record of working with project managers to meet deadlines for internal, external, and global publications in quarterly and tri-weekly deadlines. Comfortable around people and giving presentations. Fluent in English, Italian, and Spanish.

PROFESSIONAL EXPERIENCE

OneTrust | Madrid, ES | Technical Writer | Feb 2024 – April 2026

- Managed and published documentation deliverables for Third-Party Risk Management, Third-Party Due Diligence, Question Response Automation and Vendor Portal, Third-Party Risk Exchange, Incidents Management, Issues Management, and Audit Management software development teams. Deliverables included release notes, user manuals, technical articles, urgent user product update instructions, standard operating procedures, API documentation, reports, presentations, and more.

Altair Engineering (Siemens) | Troy, MI | Technical Writer | Aug 2022 – Feb 2024

- Managed publications for the Inspire Fluids, Motion, Studio, Render, Die Design, and Form applications CAD simulation applications. Deliverables included technical user manual content, UI text, release notes, tutorials, help videos, and more. Regularly collaborated with product managers and software engineers to help drive production. Remotely managed documentation across various CAD, manufacturing, and complex engineering simulation subjects.

Komatsu (Modular Mining) | Tucson, AZ | Technical Writer II | May 2019 – Jan 2021

- Managed safety-sensitive publications for underground and open-pit mining product development teams (DISPATCH, DISPATCH Underground, ProVision, PTX-C Devices, and more). Helped organize and drive production in global software and hardware development teams. Tested software and hardware products. Completed MSHA certification for onsite field product observation.